

Remote Deposit Capture Scanner Installation Guide for Mac OS X

NOTE: This guide is for Remote Deposit Capture in **Safari version 12** on **OS X 12 and above**. To use this service on prior Mac versions, please contact our Customer Care Center at 800.627.1632 during the hours of Monday - Friday from 8am-7pm. The usage of other browsers (such as Google Chrome or Mozilla Firefox) may prevent successful installation and usage of the service.

Installing the Mac Driver

- 1. Log into your Business Connect profile from our website at <u>htb.com</u>. The scanner should be unplugged
- 2. From the Account Services menu, choose Remote Deposit Capture
- 3. From the Help menu in the upper right hand corner, select Download Page

| | | | About | |
|--|--|---------------|---------------------------------|--|
| Create Deposit | View Deposits Pending Deposits | View O All | Set Logging Level Download Page | |
| Start a new deposit by clicking the Create Deposit button below, enter specifics on your deposit, then click Continue. | Search | | Workstation Status | |
| Create Deposit | Deposit ID | Account # | Account Name | |

4. Select MAC folder from the Component list and click Install Now

| Download Page | | | | |
|---------------------|----------|--|----------------|-----------|
| | | | Rows per page: | 10 ¥ |
| Category: | Show All | * | | |
| Component | | Description | | |
| AdminNoScanne | r | Installs Image Viewer and Logging for WebCapture. Also makes necessary setting changes for Internet Explorer. All non-scanning users should run this. | Install Now | ^ |
| WebCaptureLink | | Creates a desktop icon to the WebCapture login page in Internet Explorer. | Install Now | |
| RangerRemote | | Installs Ranger Remote, which allows Merchant Capture users to utilize Chrome, Firefox, and Edge browsers from Windows environments. Scanner drivers must also be installed on the workstation via the normal installation package. | Install Now | |
| MAC | | Installs Specified Scanner Driver. Only usable on MAC systems with Safari browser. | Install Now | |
| Canon CR135 an | d CR190 | Installs Image Viewer, Logging, and Specified Scanner Driver. Also makes necessary setting changes for Internet Explorer. | Install Now | |
| Canon CR180II | | Installs Image Viewer, Logging, and Specified Scanner Driver. Also makes necessary setting changes for Internet Explorer. | Install Now | |
| Canon CR25 and CR55 | | Installs Image Viewer, Logging, and Specified Scanner Driver. Also makes necessary setting changes for Internet Explorer. | Install Now | ~ |
| 0 | 0000 | Jackella Jacana Missiona I american and Occasified Occases Deixer Alas | · · · · · · | |
| | | Displaying 1 - 20 of 20 | Page 1 of 1 | |
| | | << Status C | Check Select | Driver >> |

5. Once downloaded, open the driver from the Downloads folder



6. Open the disk that appears on the desktop



7. Click on the FiservRangerforMac under Devices

| ••• | 👩 Downloa | ıds | | ` |
|-------------------|-----------------------------|---------|------------|------------------|
| $\langle \rangle$ | | | Q Search | |
| Favorites | ime | Size | Kind | Date Added |
| AirDrop | FiservRangerForMac_v2.0.dmg | 31.2 MB | Disk Image | Today at 2:13 PM |
| Recents | | | | |
| iCloud Drive | | | | |
| Applications | | | | |
| Desktop | | | | |
| Documents | | | | |
| Downloads | | | | |
| Devices | | | | |
| Remote Disc | | | | |
| 🔄 FiservR ≜ | | | | |

8. Click on the RangerInstaller and Open

| • • • | | E FiservRangerFor | Mac | | | |
|-------------------|-----------------|--------------------------------|-----------------|---------|--------|-----------|
| $\langle \rangle$ | | | | Q | Search | |
| Favorites | Name | ^ | Date Modified | | Size | Kind |
| AirDrop | f. License | | Sep 26, 2018 at | 4:42 PM | 154 KB | Unix exe |
| Recents | Rangerinstaller | Open | la= 0.0047 at 0 | :46 PM | 190 KB | Applicati |
| iCloud Drive | | Show Package Con | tents | | | |
| Applications | | Move to Trash | | | | |
| Desktop | | Get Info | | | | |
| Documents | | Rename | | | | |
| Downloads | | Compress "Rangerl Duplicate | nstaller" | | | |

9. If prompted with the following message, click Open



10. Select Continue



11. Select Install

| • • • | 💝 Install rangerremoteSSL_2.2.0.5 |
|--|--|
| Introduction Destination Select Installation Type Installation Summary | Install rangerremoteSSL_2.2.0.5 Standard Install on "Macintosh HD" This will take 63.4 MB of space on your computer. Click Install to perform a standard installation of this software on the disk "Macintosh HD". Change Install Location |
| | Go Back Install |

12. Enter your MAC credentials

| Installer is t | rying to install new software. | | | |
|------------------------------------|--------------------------------|--|--|--|
| Enter your password to allow this. | | | | |
| User Name: | My MAC User Name | | | |
| Password: | •••• | | | |
| | Cancel Install Software | | | |

13. Once the installation is complete, select Close



14. Go to the download window and select License and Open with Terminal

| ••• | | 📙 FiservRangerFo | rMac | | | |
|-------------------|-------------------|--------------------|--------|-------------------|----------|-----------|
| $\langle \rangle$ | | | | | Q Search | |
| Favorites | Name | ^ | Date N | lodified | Size | Kind |
| AirDrop | f License | Open | | , 2018 at 4:42 PM | 154 KB | Unix exe |
| Recents | f., Rangerinstall | Open With | Þ | Terminal | 190 KB | Applicati |
| iCloud Drive | | Move to Trash | | App Store | | |
| Applications | - | Get Info | | Other | | |
| E Desktop | | Rename | | | | |
| Documents | | Compress "License" | | | | |
| Ownloads | | Make Alias | | | | |

15. Once the Terminal window opens, enter your password for your MAC



Note: Please be aware that when typing in your password, the actual characters will not show inside the terminal window. This is normal and the characters are registering. Type your system password and press Enter. "Process completed" will display once you have successfully authenticated.



16. You can close all the open download windows. Right click on the mounted disk and select Eject



17. Plug the scanner into the computer.

18. Go to htb.com and log into Business Connect to access Remote Deposit.

For further instructions, please see the "Remote Deposit Capture User Guide" on the Treasury Management Resource Center or contact our Customer Care Center at 800.627.1632 during the hours of Monday - Friday from 8am-7pm and Saturday from 9am-3pm.