

## Remote Deposit Capture Scanner Installation Guide for Windows

**NOTE:** Remote Deposit Capture is supported in **Internet Explorer 11.0+**. The usage of other browsers (such as older versions of Internet Explorer) may prevent successful installation and usage of the service. Google Chrome, Mozilla Firefox, Microsoft Edge can be supported with the additional installation of RangerRemote.

For this removal and installation to complete successfully, you must be logged into Windows as an ADMINISTRATOR; if you are not, please contact your IT department for further assistance.

### **Removing the Old Driver Software**

If you have been using Remote Deposit Capture with another financial institution and will no longer be depositing there, you should make sure that there are no old drivers (configuration software) still on your computer. To find and remove the old software:

#### For Windows 7:

- 1. Unplug your scanner.
- 2. Click the "Start" Menu in the lower-left hand corner of your screen.
- 3. Select "Control Panel"
- 4. Select "Uninstall a Program" or "Programs and Features"
- 5. Search for any software that begins with or references:
  - Digital Check
  - TellerScan
  - Panini
  - NCR
  - Epson
  - FIS

Click that software, then select "Uninstall" at the top of the window.

	📴 Programs and Features						
COCO 🕅 🔹 Control Panel 👻 Programs 🔹 Programs and Features				🔻 🙀 Search Programs and	Features 😥		
	Control Panel Home	Uninstall or change a program					
	View installed updates	To uninstall a program, select it from the list and then click Uninstall, Change, or Repair.					
0	Turn Windows features on or off	Organize 👻 Uninstall			:== 🕶 🔞		
	Install a program from the network	Name 🔺	▼ Publisher	▼ Installed ▼ Size	▼ Version ▲		
		TellerScan 32-bit and 64-bit Combined Dr	river version Digital Check Corp.	8/14/2014 4.68 N	1B 11.07		
		Trusteer Endpoint Protection	Trusteer	8/8/2014	3.5.1307.109 🔍		
		<u>د آ</u>					
		Digital Check Corp. Product v He	version: 11.07 elp link: http://www.digitalchec Update	Support link: http://www.digitalchec information: http://www.digitalchec	:k.com/ :k.com/		

6. Follow the on-screen prompts to completely uninstall the software.

#### For Windows 8 and above:

- **1.** Unplug your scanner.
- 2. Right-click the start menu in the lower-left hand corner of your desktop.
- 3. Select "Programs and Features" in the menu that pops up.
- **4.** Search for any software that begins with or references "Digital Check", "TellerScan", or "Panini". Click that software, then select "Uninstall" at the top of the window.
- 5. Follow the on-screen prompts to completely uninstall the software.

#### Accessing and Downloading the Driver

For your Remote Deposit Capture scanner to function properly, a new driver will need to be installed. To obtain that file:

- 1. Log into your Business Connect profile from our website at <u>www.hometrustbanking.com</u>
- 2. From the <u>Account Services</u> menu choose <u>Remote Deposit Capture</u>
- 3. From the Help menu in the upper right hand corner, select Download Page

Home		User Au	idit Help - Logo	out
( <del>«</del> )	View Deposits	View	About Set Logging Level	
Create Deposit			Download Page	
Start a new deposit by clicking the Create Deposit button below, enter specifics on your deposit, then click Continue	Search Workstation Status			
Create Deposit	Deposit ID	Account #	Account Name	~

4. Select your scanner model from the Component list and click "Install Now"

Download Pag	e		
			Rows per page: 10
Category:	Show All	~	
Component		Description	
		makes necessary setting changes for Internet Explorer.	
Canon CR50 an	nd CR80	Installs Image Viewer, Logging, and Specified Scanner Driver. Also makes necessary setting changes for Internet Explorer.	Install Now
CRS LS100		Installs Image Viewer, Logging, and Specified Scanner Driver. Also makes necessary setting changes for Internet Explorer.	Install Now
CTS LS150		Installs Image Viewer, Logging, and Specified Scanner Driver. Also makes necessary setting changes for Internet Explorer.	Install Now
DigitalCheck TS	Series and CX30	Installs Image Viewer, Logging, and Specified Scanner Driver. Also makes necessary setting changes for Internet Explorer.	Install Now
Epson Capture	Dne	Installs Image Viewer, Logging, and Specified Scanner Driver. Also makes necessary setting changes for Internet Explorer.	Install Now
Epson TMS200	0	Installs Image Viewer, Logging, and Specified Scanner Driver. Also makes necessary setting changes for Internet Explorer.	Install Now
MagTek Excella	1	Installs Image Viewer, Logging, and Specified Scanner Driver. Also makes necessary setting changes for Internet Explorer.	Install Now
Panini		Installs Image Viewer, Logging, and Specified Scanner Driver. Also makes necessary setting changes for Internet Explorer.	Install Now
		Displaying 1 - 20 of 20	Page 1 of 1 🕨 🕅
		<< Status (	Check Select Driver >>

**5.** Once downloaded, if you see a confirmation at the bottom of your window, click "Run"; alternatively, "Save" the files to a specific location and open it from there.

Do you want to run or save Fiserv_SHIP_RangerForDigitalCheckTSSeries_CX30_v4.4.0.1-1.4.3.0.exe (25.1 MB) from sso.fiservsco.com?				
۲	This type of file could harm your computer.	Run Save	•	Cancel

#### **Installing the Drivers**

# REMINDER: For this install to complete successfully, you must be logged into Windows as an ADMINISTRATOR; if you are not, please contact your IT department for further assistance.

Once the extraction has completed, open the Fiserv\_Ranger file that appears in the folder. A pop-up will appear confirming that you are an administrator and listing some of the features of the driver package; the primary changes are listed here:

- Ensures that a supported Operating System (Windows 7, 8, or 10) is in use
- Copies pre-configured scanner setting files
- Modifies permissions on Silver Bullet Technology (scanner software) directories
- Disables User Account Control (UAC) for Windows 7, or 8
- Disables USB Root Hub power-save feature
- Makes necessary changes in the registry for Trusted Sites and ActiveX controls for all users
- 1. To get started with installation, select "Install"

f. Fiserv Installation	<u> </u>
Click Install to Begin.	
Install	Exit
Fisery SHIP RangerForPagini v4 2 25 0-1 6 3 1	
f. Fiserv Installation	<u> </u>
f. Fiserv Installation	_ <b>_</b> X
Fiserv Installation         Installing Fiserv_SHIP_RangerForPanini_v4.2.25.0-1.6.3.1	
Fiserv Installation	
Fiserv Installation	
Fiserv Installation         Installing Fiserv_SHIP_RangerForPanini_v4.2.25.0-1.6.3.1	
Fiserv Installation Installing Fiserv_SHIP_RangerForPanini_v4.2.25.0-1.6.3.1 Installing Ranger	
Fiserv Installation         Installing Fiserv_SHIP_RangerForPanini_v4.2.25.0-1.6.3.1         Installing Ranger	Exit
Fiserv Installation  Installing Fiserv_SHIP_RangerForPanini_v4.2.25.0-1.6.3.1  Installing Ranger  Install  Fiserv_SHIP_RangerForPanini_v4.2.25.0-1.6.3.1	Exit

2. Once the installation is complete, select "Exit"



\*Browsers Google Chrome, Mozilla Firefox and Microsoft Edge are supported with the additional installation of RangerRemote.

Home					
<b>(</b>	Download Page				
Create Deposit			Rows per page: 10 🗸		
Start a new deposit by clicking the Create Deposit button below, enter specifics on your deposit, then click Continue	Category: Show All	Y			
onon oonanao.	Component	Description			
Create Deposit	AdminNoScanner	Installs Image Viewer and Logging for WebCapture. Also makes necessary setting changes for Internet Explorer. All non-scanning users should run this.	Install Now		
Messages 🔺	WebCaptureLink	Creates a desktop icon to the WebCapture login page in Internet Explorer	Install Now		
	RangerRemote	Installs Ranger Remote, which allows Merchant Capture users to utilize Chrome, Firefox, and Edge browsers from Windows environments. Scanner drivers must also be installed on the workstation via the normal installation package.	Install Now		
	MAC	Installs Specified Scanner Driver. Only usable on MAC systems with Safari browser.	Install Now		
	Canon CR135 and CR190	Installs Image Viewer, Logging, and Specified Scanner Driver. Also makes necessary setting changes for Internet Explorer.	Install Now		
	Canon CR180II	Installs Image Viewer, Logging, and Specified Scanner Driver. Also makes necessary setting changes for Internet Explorer.	Install Now		
	Canon CR25 and CR55	Installs Image Viewer, Logging, and Specified Scanner Driver. Also makes necessary setting changes for Internet Explorer.	Install Now		
		Displaying 1 - 20 of 20	Image     Image     Image     Image     Image       Image     Image     Image     Image     Image     Image       Check     Select Driver >>		

- **3.** When the installation is complete select "Exit", logout of Business Connect and restart your PC.
- 4. Once you have logged back on, plug in your scanner.

## **Testing**

Now that your browser settings are complete, we will want to test the scanner to make sure it can correctly image a check by launching the RangerFlex software. Depending on your Operating System, this can be accessed in multiple ways:

- Windows 7: Click the Start Menu in the lower-left corner, then navigate to All Programs
   > Silver Bullet Technology > Ranger > RangerFlex
- Windows 8: Click the Start Menu in the lower-left corner, then type "RangerFlex" (without quotes) – a search results screen will appear where you may click the square RangerFlex icon.
- Windows 10: Click the Start Menu in the lower-left corner, then navigate to All Apps > Silver Bullet > Ranger > RangerFlex

In RangerFlex, you may click Start Feeding to verify that the scanner is properly imaging a test check. If you can view the front and back images and the MICR line is readable, you may exit the RangerFlex application.

Ranger Flex Application	<u>_ 🗆 X</u>
Ranger Flex Application       File       Start Feeding       Item Count:       Item Info:       (no item)   More Info: (no item)	_

**NOTE:** While you still have Administrator privileges, please log into your Business Connect profile at <u>http://www.hometrustbanking.com/</u>, select "Remote Deposit Capture" under the ACCOUNT SERVICES tab, then create and scan one test deposit. If prompted with an ActiveX control request, please accept and install that control. For further instructions, please see the "Remote Deposit Capture User Guide" on the Treasury Management Resource Center or contact our Customer Care Center at 800.627.1632 during the hours of Monday - Friday from 8am-7pm and Saturday from 9am-3pm.