



Remote Deposit Capture Scanner Installation Guide for Windows

NOTE: Remote Deposit Capture is supported in **Internet Explorer 9.0+**. The usage of other browsers (such as Google Chrome, Mozilla Firefox, or older versions of Internet Explorer) may prevent successful installation and usage of the service.

For this removal and installation to complete successfully, you must be logged into Windows as an ADMINISTRATOR; if you are not, please contact your IT department for further assistance.

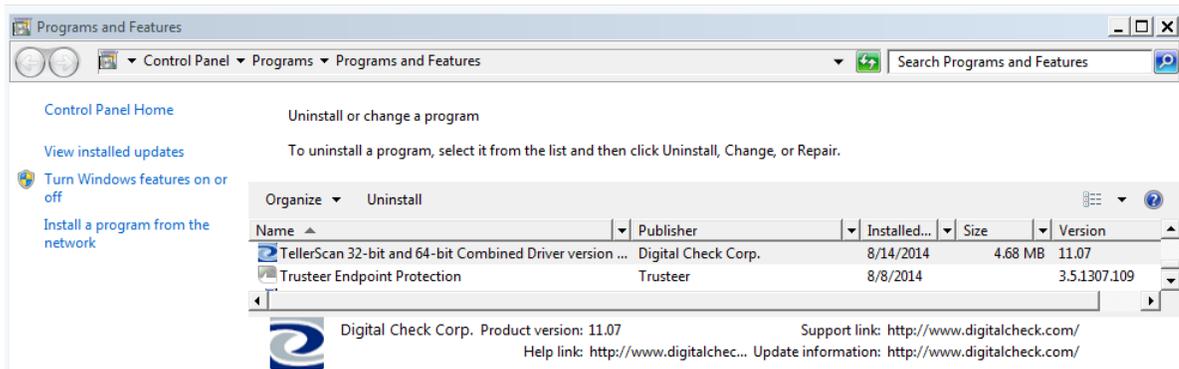
Removing the Old Driver Software

In order to ensure your Remote Deposit Capture scanner will work with your HomeTrust Bank Business Connect software, we must first make sure that there are no old drivers (configuration software) still on your computer. To find and remove the old software:

For Windows 7:

1. Unplug your scanner.
2. Click the “Start” Menu in the lower-left hand corner of your screen.
3. Select “Control Panel”
4. Select “Uninstall a Program” or “Programs and Features”
5. Search for any software that begins with or references:
 - Digital Check
 - TellerScan
 - Panini
 - FIS

Click that software, then select “Uninstall” at the top of the window.



6. Follow the on-screen prompts to completely uninstall the software.

For Windows 8 and above:

1. Unplug your scanner.
2. Right-click the start menu in the lower-left hand corner of your desktop.
3. Select “Programs and Features” in the menu that pops up.
4. Search for any software that begins with or references “Digital Check”, “TellerScan”, or “Panini”. Click that software, then select “Uninstall” at the top of the window.
5. Follow the on-screen prompts to completely uninstall the software.

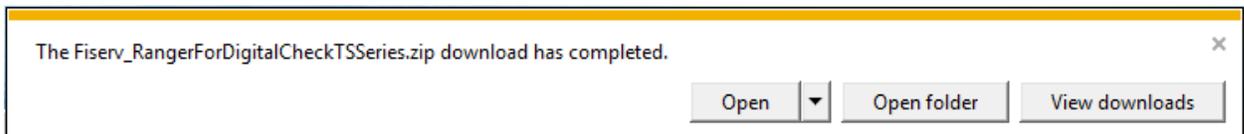
Accessing and Downloading the Driver

For your Remote Deposit Capture scanner to function properly, a new driver will need to be installed. To obtain that file:

1. Navigate to the Treasury Management Resource Center at <https://www.hometrustedbanking.com/commercial/treasury-management-services/treasury-management-resources/>.
2. Depending on your model of scanner, select the appropriate file under “REMOTE DEPOSIT CAPTURE SCANNER SOFTWARE DOWNLOADS” and “Save” the file when prompted. Please be advised that depending on your internet speed, this download may take anywhere from 30 seconds to over ten minutes.

NOTE: The manufacturer/model name should be on the front of your scanner. If your scanner has a manufacturer other than Digital Check or Panini, please call the Customer Care Center Monday – Friday 8am-7pm or Saturday 9am-3pm at 800.627.1632.

3. Once downloaded, if you see a confirmation at the bottom of your window, click “Open”; otherwise, open the location where you saved the file and open it from there.



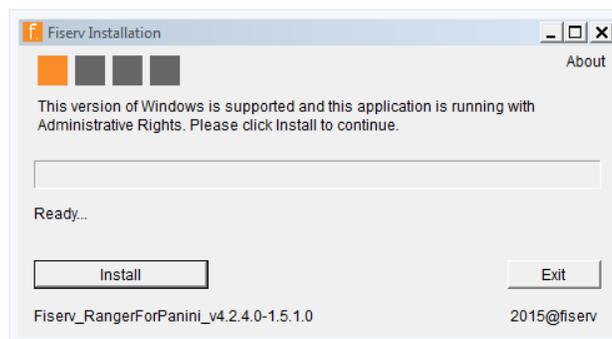
4. Look in the upper-left hand corner of the window for an “Extract” option; click this, then follow the prompts to extract the file to your desired location.

Installing the Drivers

REMINDER: For this install to complete successfully, you must be logged into Windows as an ADMINISTRATOR; if you are not, please contact your IT department for further assistance.

Once the extraction has completed, open the Fiserv_Ranger file that appears in the folder. A pop-up will appear confirming that you are an administrator and listing some of the features of the driver package; the primary changes are listed here:

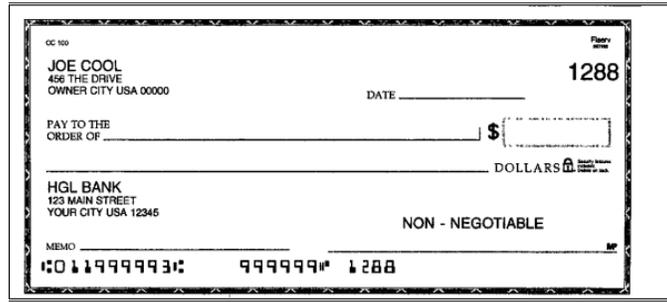
- Ensures that a supported Operating System (Windows 7, 8, or 10) is in use
- Copies pre-configured scanner setting files
- Modifies permissions on Silver Bullet Technology (scanner software) directories
- Disables User Account Control (UAC) for Windows 7, or 8
- Disables USB Root Hub power-save feature
- Makes necessary changes in the registry for Trusted Sites and ActiveX controls for all users



Once "Install" has been clicked, the program will run for a few moments and install the necessary files. Toward the end of installation, a new Internet Explorer window will automatically open (possibly behind the installation window); if you do not see a check image, click "Allow blocked content" at the bottom of the window.



Once you can see the check image, please close the Internet Explorer window – your installation will complete and you will be prompted to restart the computer. Ensure that your open files/programs are saved or closed, then restart the workstation.

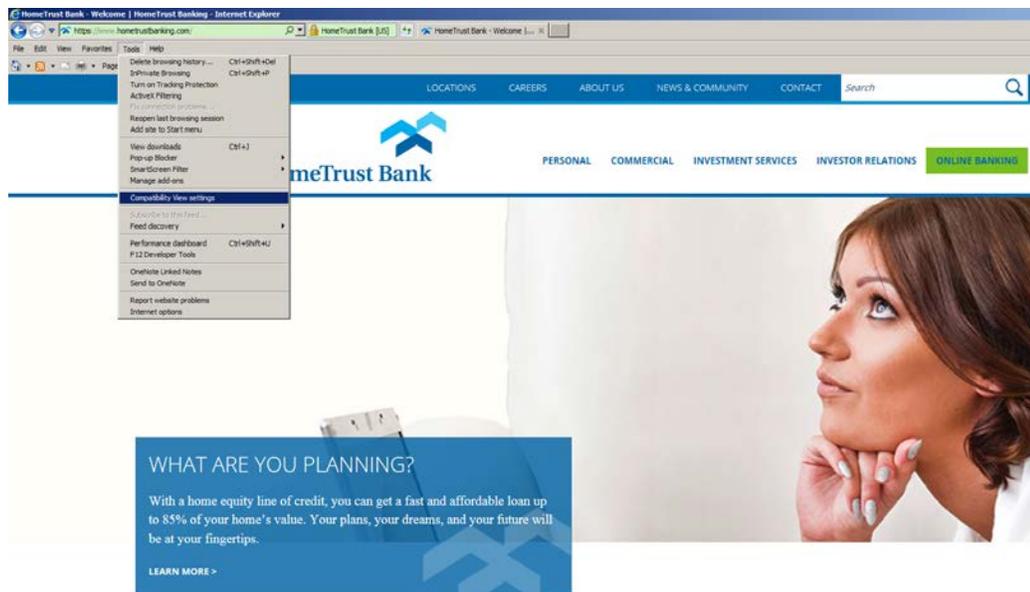


Final Configuration

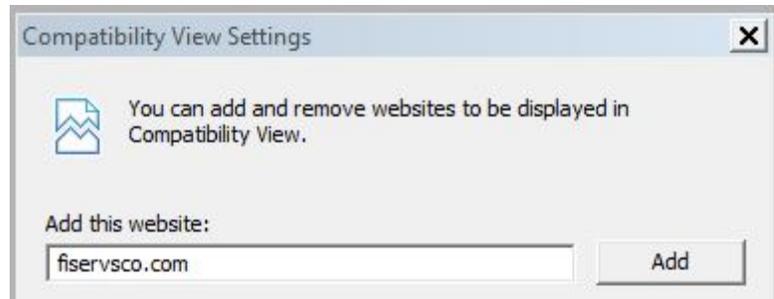
Once the restart has completed, connect your scanner to the workstation with a USB cord – note that this may cause a small window to appear in the lower-right hand corner of your screen stating that a device is being installed. While final installation is occurring, open Internet Explorer.

Add two addresses to the Compatibility View list and to Trusted Sites; to do so, follow these steps:

1. Inside Internet Explorer, click Tools > Compatibility View settings. If you do not see the Tools option at the top of the page, please press “Alt” on your keyboard – this will cause the Menu Bar to temporarily appear.



2. Type each of these URLs into the Compatibility View box and Add them:
 - fiservsco.com
 - secureinternetbank.com



3. Close the Compatibility View box, go back to Tools > Internet Options
4. Select the Security tab, click Trusted Sites, then select the Sites button
5. Type each of these URLs into the Trusted Sites box and Add them:
 - fiservsco.com
 - secureinternetbank.com

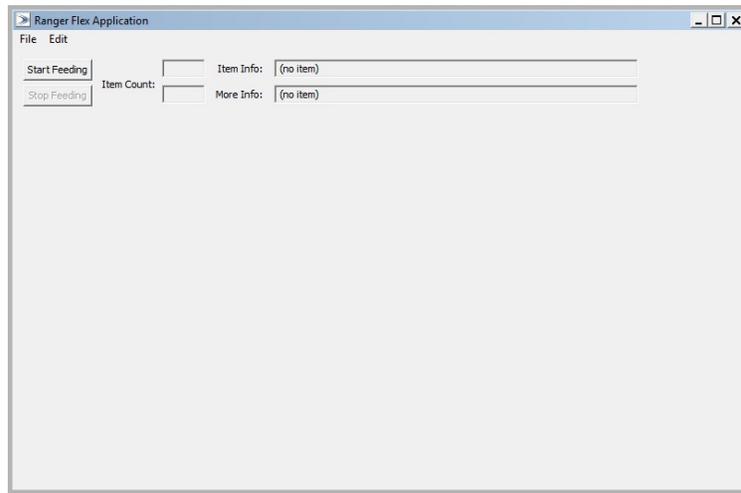
You may now close Internet Explorer.

Testing

Now that your browser settings are complete, we will want to test the scanner to make sure it can correctly image a check by launching the RangerFlex software. Depending on your Operating System, this can be accessed in multiple ways:

- **Windows 7:** Click the Start Menu in the lower-left corner, then navigate to All Programs > Silver Bullet Technology > Ranger > RangerFlex
- **Windows 8:** Click the Start Menu in the lower-left corner, then type "RangerFlex" (without quotes) – a search results screen will appear where you may click the square RangerFlex icon.
- **Windows 10:** Click the Start Menu in the lower-left corner, then navigate to All Apps > Silver Bullet > Ranger > RangerFlex

In RangerFlex, you may click Start Feeding to verify that the scanner is properly imaging a test check. If you can view the front and back images and the MICR line is readable, you may exit the RangerFlex application.



NOTE: While you still have Administrator privileges, please log into your Business Connect profile at <http://www.hometrustbanking.com/>, select "Remote Deposit Capture" under the ACCOUNT SERVICES tab, then create and scan one test deposit. If prompted with an ActiveX control request, please accept and install that control. For further instructions, please see the "Remote Deposit Capture User Guide" on the [Treasury Management Resource Center](#).